

# Instructions for completing a Sewer Adjustment Form

Please follow these step-by-step instructions on how to complete an annual Sewer Adjustment Form. Remember, you can either a.) Fill this form out and submit online or b.) print, complete and fax or mail back to Water Resources. Before you begin:

- 1. Have a copy of your monthly utility bill(s) nearby to complete this form
- 2. Measure and document the square footage (length x width) of your lawn and garden areas
- 3. Separately count the number of trees and shrubs on your property
- 4. Make copies of all receipts for pluming and pool repairs (Remember to keep your originals.)

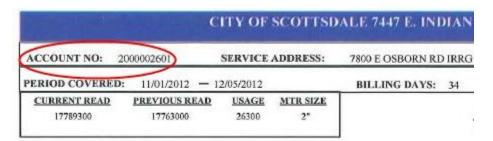
#### **Step 1 – Contact Information** (Top portion of form)

| Name:          | Account#:        |  |
|----------------|------------------|--|
|                | 20 -             |  |
| Address:       | Home Phone:      |  |
| Email Address: | Alternate Phone: |  |

Remember to print clearly if you're filling the form out by hand.

Please provide your name, service address, email address and two telephone numbers so we can contact you if there are questions about your form.

We'll also need your account number. You can find this on your monthly bill, at the top left corner of the statement.



It is your responsibility to ensure that your property is secure before service is

#### Step 2 – Square footage of lawn irrigated, tree and shrub count

To obtain the square footage for your lawn and/or garden, it is recommended to measure each area separately with either a measuring wheel or tape measure, depending on the size of the area.

- a) Measure the *length* of each area and write it down for documentation purposes
- b) Measure the *width* of each area and write it down for documentation purposes
- c) Multiple the length measurement you wrote down and multiply it by the width measurement you wrote down (Example: 50 feet x 25 feet = 1,250 square feet)
- d) Write this number in the box adjacent to the square footage items for lawn or garden

| 1. Square footage of Lawn:       |  |
|----------------------------------|--|
| 2. Square footage of Garden:     |  |
| 3. Number of trees on property:  |  |
| 4. Number of shrubs on property: |  |

- e) Count the number of trees (if any) located on your property. This includes both the front and back yard areas. Write this number down for documentation purposes.
- f) Count the number of shrubs (if any) located on your property. This includes both the front and back yard areas. Write this number down for documentation purposes.
- g) Write these amounts in the box adjacent to the trees and shrubs items on the form

| 1. Square footage of Lawn:       |  |
|----------------------------------|--|
| 2. Square footage of Garden:     |  |
| 3. Number of trees on property:  |  |
| 4. Number of shrubs on property: |  |

## **Step 3 - SRP Irrigation service**

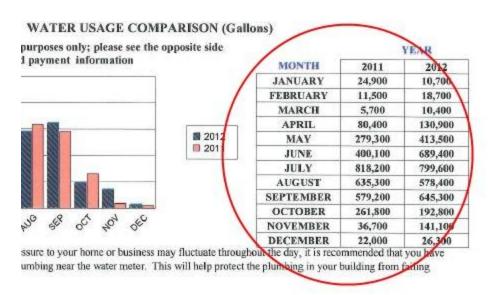
Please check "Yes" or "No" indicating whether you receive irrigation from SRP. If you are not sure, check your records for an annual payment, typically at the beginning of each year.

| 5. Salt River Project Irrigation service:  | ☐ Yes ☐ No   |
|--|--------------|
| Step 4 – Plumbing Leaks  |              |
| 6. Leaks repaired during winter months:  | ☐ Yes ☐ No   |
| Receipts for materials purchased must be attached or provide explanation in comments |              |
| 6a. Estimated gallons lost from leak:  | Est. Gallons |

Please indicate whether you experienced any plumbing leaks during December, January or February by checking "Yes" or "No".

If "Yes", you can estimate the gallons lost by comparing your water use over the last few months and from the previous year by using the chart provided on the back page of your monthly bill.

For example, using the chart below for November 2011 and 2012, water use in November 2012 was 141,100 gallons and in November 2011 was 36,700 gallons. Subtract the larger number from the smaller number (141,100 - 36,700 = 104,400) to estimate the gallons lost from a leak.



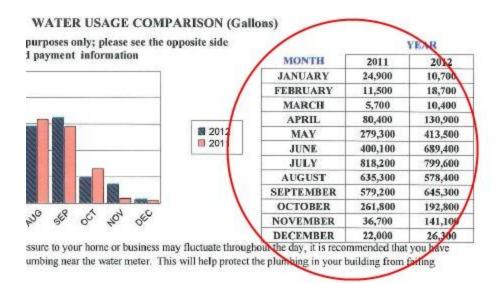
Remember to include the date your leak was repaired and make copies of the receipt(s). If you do not have copies of the receipt(s), please provide a detailed explanation in the comments section.

### Step 5 – Pool Leaks

| 7. Pool filled or repaired during winter months:                                     | ☐ Yes | □ No              |
|--|-------|-------------------|
| Receipts for materials purchased must be attached or provide explanation in comments |       |                   |
| 7a. Estimated gallons used to fill pool:   |       | Est. Gallons      |
| 7b. Date pool repaired or re-filled:   | Date: | =<br>             |
| 7b. Date pool repaired or re-filled:   | Date: | <del>3</del><br>* |

Please indicate whether you experienced a pool leak during December, January or February by checking "Yes" or "No".

If "Yes", you can estimate the gallons lost by comparing your water use over the last few months and from the previous year by using the chart provided on the back page of your monthly bill.



Remember to include the date your leak was repaired and make copies of the receipt(s). If you do not have copies of the receipt(s), please provide a detailed explanation in the comments section.

| Additional Comments |  |  |
|---------------------|--|--|
|                     |  |  |
|                     |  |  |
|                     |  |  |
|                     |  |  |

#### Step 6 – Occupants

Please indicate how many people were living at this residence during December, January and February and write this number down in the box adjacent to number of occupants item on the form.

| NAME OF TAXABLE OF TAX |  |
|--|--|
| 8. Number of occupants in household during winter months:  |  |
|  |  |

#### **Step 7 – Additional Comments**

| Additional Comments                     |  |  |
|---|--|--|
| 100000000000000000000000000000000000000 |  |  |
|   |  |  |
|   |  |  |

This section is for providing any additional information to assist Water Resources in processing your form, such as the description of the leak and repair if no receipts are available.

# Step 8 - Verification and Signature

| erificati | above information is accurate to the best of my<br>ion and if there is an error, I will be charged for   | any incorrect allow                                   | vance not previously billed. I understand that  |
|-----------|--|---|---|
| ubmitti   | ng this form will only alter the sewer charges o   | OR OR   | Starting July 2013  |
| ignatu    | ire  | Da  | ate   |
| a)        | You MUST check the box indicating the of your knowledge. (If submitting onlin electronically.)   | •   | ovided on the form is accurate to the best uired before it can be sent  |
|           | ☐ The above information is accurate to the best verification and if there is an error, I will be charge submitting this form will only alter the sewer char        | ed for any incorrect allow<br>ges on my monthly bill. | wance not previously billed. I understand that  |
|           | Signature  | Ē   | Date  |
| b)        | Please indicate which adjustment period account.   | od you are submi                                      | itting for so we can properly adjust your   |
|           | ☐ The above information is accurate to the best of verification and if there is an error, I will be charged submitting this form will only alter the sewer charge. | d for any incorrect allo                              | wance not previously billed. I understand that  |
|           | The Current Ye   |   | Starting July 2013  |
|           | Signature  |   | Date  |
| c)        | Remember to sign and date your form  | so it can be proc                                     | essed without delay.  |
| ve        |  | ed for any incorrect                                  | understand that the values provided are subject<br>tallowance not previously billed. I understand th<br>bill. This adjustment is for: |
|           | ☐ The Current Y  | ear OR  | ☐ Starting July 2013  |
| Sie       | gnature  | <del></del>   | Date  |